

April 26, 2010

Mr. Chris Young, Chief of Protocol
State of Georgia Director of International Affairs
75 Fifth Street Northwest
Suite 1200
Atlanta, Georgia 30308

Dear Chris,

Working for a state agency in during challenging budget times, you need to possess chameleon-like adaptability and Mary Poppins' bottomless carpetbag of skills.

During the Nevada Commission on Economic Development's reorganization, I was assigned to our Global Business Development division. When I was researching protocol training, you provided me with a reference for Protocol Professionals in San Francisco.

I have taken their international protocol class, and would like to extend my thanks to you for the referral. The credentials and experience of Sherri Ferris and the Protocol Professional's presenters, as well as the scope of the material covered were truly amazing.

Professionally the training has enabled me to better coordinate the behind-the-scenes activities of our international business visitors and Consular representatives to Northern Nevada. It also adds dimension to the research reports I prepare for Nevada's elected officials and business owners—better enabling them to negotiate across cultures.

Thanks again,

Kimberly

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cc: Sherri Ferris, Protocol Professionals, Inc.